

# Corporate Social Responsibility

The Alfresa Group aims to contribute to the sustainable development of society by fulfilling its corporate social responsibility (CSR) through its business activities.

## Basic Approach

The Alfresa Group believes that its people have a central part to play in promoting CSR. Guided by this belief, the Alfresa Group's mission in terms of promoting CSR is to establish a CSR promotion framework, deepen the awareness of CSR among its people and work to enhance CSR activities. Promoting CSR-oriented management is one of our key priorities in the "07-09 Medium-term Management Plan—Advancement and Expansion." We are therefore committed to actively conducting CSR activities.

## Relationships With Stakeholders

The Alfresa Group believes that gaining the support of various stakeholders is crucial to ensuring society's trust and achieving sustained growth.

We aim to maximize corporate value by establishing strong relationships with stakeholders, meeting stakeholder expectations, and earning their trust, as we seek to fulfill a more meaningful role in society.

## Alfresa Group and Stakeholders



## Alfresa Group's Charter of Conduct

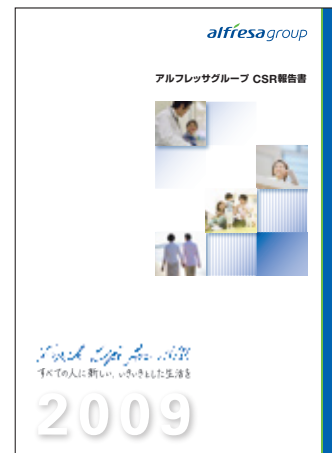
The Alfresa Group positioned 2005 as the inaugural year to steadily promote CSR activities. To this end, the Alfresa Group's Charter of Conduct was formulated to express its basic stance grounded on high ethical standards.

The Charter of Conduct sets forth the Group's commitment to not only observing laws, regulations and social norms but also maintaining high ethical standards and sincerity based on this Charter. The goal is to contribute to people's health through sound business activities and earn the trust of society. In addition, activity targets have been established based on the themes of customer satisfaction, fair trading, information disclosure and provision, working environment, information management, environmental preservation, and social contribution.

## CSR Management Framework

In June 2005, the Alfresa Group established the CSR Promotion Committee to discuss and promote key CSR themes based on the Alfresa Group's Charter of Conduct. Furthermore, CSR Conferences have been established at each Group company to undertake activities based on each key CSR theme.

We publish CSR reports to explain to the public the Alfresa Group's approach to CSR and related activities. These reports help our people to share a common understanding of the Group's CSR activities. The CSR Report is also used to deepen communication with stakeholders.



CSR Report

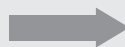
## The Alfresa Group's Activities to Protect the Global Environment

The Alfresa Group has put in place the Alfresa Group Environmental Management System to further promote environmental preservation activities. Each Group company is engaged in activities to boost energy efficiency and conserve resources (including "Cool Biz/Warm Biz" initiatives for conserving energy usage by air conditioning systems, rigorous sorting of commercial waste, and green purchasing of office supplies and other materials), while monitoring CO<sub>2</sub> emissions levels based on the amended Act on the Rational Use of Energy.

From the fiscal year ending March 31, 2010, by establishing environmental management indicators based on CO<sub>2</sub> emissions levels at Group companies, we aim to foster a common understanding of the Group's current status among its people in order to raise environmental awareness.

The Alfresa Group sees global warming mitigation measures for building a low-carbon society and activities aimed at forming a recycling-oriented society as its obligations to society. Based on this recognition, we are actively working to reduce our environmental impact.

**Current status: Monitoring CO<sub>2</sub> emissions levels**  
Foster a common understanding within the Alfresa Group (Improvement initiatives at each Group company)



**Plan: Establish environmental management indicators**  
Work to achieve improvements within the Alfresa Group by indexing CO<sub>2</sub> emissions levels